

# NOUR PLAZA Real Estate & General Maintenance

# Company **Profile**

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**About** US



Value Added Services



**General** Maintenance Services



**Cleaning** Services



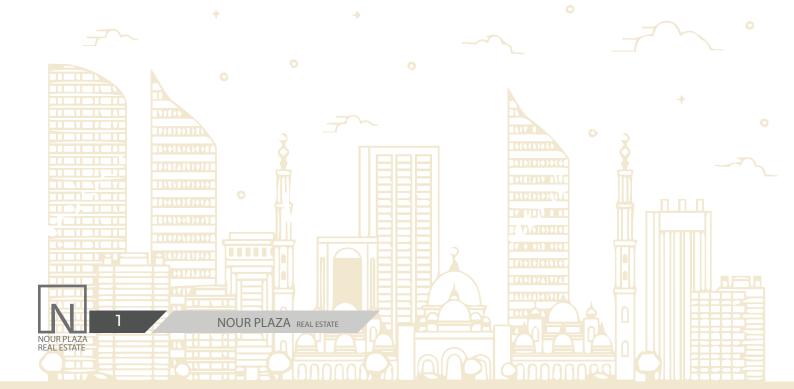
Real Estate Managment



Service Team

# **About Us**

The idea of setting up Noor Plaza Company was based on a reasonable vision and pro-vided a favorable investment climate, as well as other factors that helped launch it, including future vision, Value added, revenue, continuous development and the confi-dence of major investors in the UAE and abroad. These factors have served as the corner-stone and hallmark of Noor Plaza's march since its launch, and continue to advance its objectives for the better. Noor Plaza offers a wide variety of premium real estate services, ranging from buying land and real estate to large-scale administration in selected areas, leading to a fully equipped commercial and residential real estate investment thought. Noor Plaza Real Estate customers list includes real estate owners (from foundations, private investors, developers and government agencies) who provide them with real estate management services, as well as real estate occupants from tenants who provide facilities management





NOUR PLAZA offers vide range of Value Added Services for our Clients apart from our Core services offered. Value added services provide Customers with services above and beyond their usual basic needs. The additional services include the following:

- Scheduled Preventive Maintenance to give long life to each equipment.
- Un-Limited On Call Visits 24/7.
- Dedicated Account Management through Enterprise Resource Planning (ERP)
- Emergency Response Team & Improved reporting.
- Comprehensive Reports.

# **Specialist in Services**

NOR PLAZA's comprehensive service offerings are customized to meet the wide ranging needs of our customers. Whether you're looking for a few helpful tips or need an experienced professional to fully manage a project we've got everything with experience in all facility management fields. Browse through our services below, and get in touch for an estimate today.

- We deliver Top Rankings.
- High customer retention rate.
- Afordable pricing offers.

### **FM Consultancy Services**

Strategic Facilities Management

### **General Maintenance Services**

Electrical/Civil/ Plumbing/ Carpentry

### **Electro-Mechanical Maintenance**

Pumps/ Motors/ Elevators/HVAC

### Cleaning

Villas / Offices / Buildings

# Equipment Replacement & Contracting

Chillers / AC / H.V. & L.V

### **Others**



NOUR PLAZA REALESTATE

# A.C. Maintenance HVAC/EM Section

### **IT & Networking Services**

Networking / Surveillance



# **General Maintenance Services**

Nour Plaza provides comprehensive strategic facilities management consultancy services.

- Renovation and Refurbishments.
- Painting Works.
- All kind of civil works.
- Carpentry.
- Aluminum and glass fit outs.
- False ceiling and gypsum decor works.
- Lighting works.
- Drainage and Irrigation.
- Landscaping.





# IT & Networking Services

A reliable solution provider for all of basic IT and networking requirements as follows

- Surveillance System installation/maintenance.
- Network Solutions.
- Internal Telecommunication.
- Data Loss Prevention Management.
- Computer Servicing.

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## Cleaning Services:

Al Khaja takes pride in providing excellent, credible cleaning services for manufacturing & non - manufacturing facilities, offices, banks, restaurants, educational institutions, factories, hotels as well as clients in healthcare, industrial and entertainment industries.

Considering customers health and safety we use eco-friendly, non toxic, non harmful detergents and materials and implement very strict policy of minimum water wastage.

- Flat Cleaning
- Pest control.
- Waste Management.
- Professional Office cleaning.



# Real Estate Managment

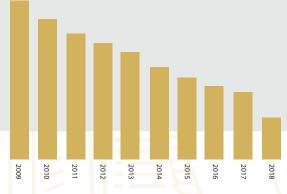
The Department of Finance performs collection, accounting and reporting on rent and service charges and compares them with the budget established with the aim of achieving the best value of the customer's funds. We offer fully flexible services tailored to your needs, which are continually subject to independent checks. We also raise reports to customers at intervals, formats and content that suit the requirements of each business.

We manage your accounts according to the Open Records accounting policy, which means that the Department of Finance checks and pays all customer invoices monthly from an account that is funded in advance every three months, and the customer receives one invoice containing all the details of the expenses paid on his behalf, while retaining The company with the documents and papers that are supported for those expenses and expenses to inform the customer at any time they wish either personally or by a checker. The details of our administration fees are reported separately on the invoice, which are agreed upon separately from other costs.

The Department of Finance provides the customer with reports showing the actual expenses of the budgeted services, which are provided to the customer at the actual cost price, with all the savings and discounts that the company obtains as a result of the whole-sale purchase, directly to the customer. We assure you that we do not get any other income from management contracts outside the agreed management fees.

# Our services include

- · Rent Collection
- Insurance Recovery
- Control of expenditure on service charges
- Budgeting and making forecasts
- Evaluation of tenants 'solvency
- · Collection of service fees
- · Debt collection
- · Advising and advising on the formation and management of depreciation reserves.
- Develop reports according to customer requirements expense contr



# **Real Estate Specialists**

Commercial real estate is a very complex asset that requires a deep understanding of the legislation and regulations concerning landlord and tenant.

Our certified team of guessing experts provides speculative consultations and all matters related to landlord and tenant within and outside the state.

This group has extensive experience in providing the tenant and owner services for all types of commercial property and in presenting these cases to a third party if necessary.

Our consultancy relies heavily on research and analysis, and our team has been able to establish a comprehensive database of leasing manuals currently in place, together with a library of all legal issues and laws.

The foundation of our principles is based on the provision of professional consultancy that adds value to the assets of our customers by helping them to make the most of their real estate, so we continually seek to develop the contents of our library of issues and legislative acts.

We are currently working on behalf of many large enterprises, investors and owners in the following areas:

- Negotiation of leases/renewals.
- Review of lease agreements.
- Concessions.
- $\cdot$  Providing strategic consultancy to the landlord and tenant
- · Real estate Asset Management



### Service team

Do you need to fix a malfunction? Do you want to do this quickly and at a reasonable price?

What are the maintenance requirements in your building?

Whatever your needs, Noor Plaza Real Estate Company has a public service team composed of qualified experts to solve your problems. They are particularly trained to understand the needs of Office users and to adhere to accurate quality standards, safety procedures and business best practices. Team members have multiple skills that contribute to solving problems without restrictions or limitations. They are also trained to work in the finest places and offices in the UAE and the world.





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